



**STATE DATA CENTER
DEPARTMENT OF IT & COMMUNICATION
GOVT. OF ARUNACHAL PRADESH**



SERVICE USER FEEDBACK FORM

1. General Information

- Name:
- Organization:
- Department:
- Contact Email:
- Service Details:
- Date/Duration of service of Service Usage:

2. Service Evaluation

- **How satisfied are you with the overall quality of the State Data Center services provided?**
 - Very Satisfied
 - Satisfied
 - Dissatisfied

3. How effective is the communication from our support team?

- a. Very Satisfied
- b. Satisfied
- c. Dissatisfied

4. How timely are our responses to your support requests?

- Very Timely
- Timely
- Neutral
- Untimely
- Very Untimely

5. Comments (if any):

Service User:

Signature with seal:

Name:

Department/ Organization:

Date:

Thank you for your time and feedback!